

General Topics

How can I refer someone?

If you know someone who would like to work at Novartis Institutes for BioMedical Research (NIBR), you can refer them for a job. Each job posting on www.novartis.us/careers has the option to “Send to a Friend” and this is our preferred option to receive their interest.

Does NIBR provide immigration assistance?

Immigration assistance is a complicated issue, made more so by the fact that we are a global organization and laws differ according to country. But, yes, for positions with a qualifying level, assistance with visa or permanent residency processes may be provided. Typically, permanent residency applications are not sponsored until the employee has been in his/her role for at least one year.

Will relocation be provided if I am offered a position?

Your recruiter or HR contact will be able to tell you whether the position for which you are interviewing qualifies for relocation benefits.

Does NIBR have flexible work hours?

NIBR works hard to ensure that its associates are able to integrate their work into their lives so they can effectively manage both personal and work responsibilities. We recognize that flexible ways of working are essential to meet the needs of our diverse workforce and the needs of our business in an increasingly competitive global marketplace and we offer a number of flexible work options including Flextime, compressed work week, telework, remote work and reduced time options. In our approach to flexibility, equity means “fairness” not “sameness” – employees have access to a fair and consistent process for requesting flexibility, but outcomes will vary depending on job requirements, individual performance and business needs and realities.

What about development?

NIBR encourages associates to be highly responsible for their own development, known as self-directed development because no one knows your strengths and interests more than you. We provide resources such as hard- and soft-skills course offerings and programs such as speaker series, job sharing, and sabbaticals. However, our relatively flat organization focuses on hiring innovators and experts who enjoy project-based work. As a result, there is more focus on growing and learning in roles and as team contributors than on changes in job titles. Development at NIBR is not a linear and prescribed process focusing only on classroom trainings; it is a dynamic process, unique to each individual, that incorporates on-the-job experiences, group workshops/ trainings (in and out of the classroom), learning relationships, and sometimes role changes, it happens over continuous conversations, inputs, and agreements with managers and teams.

How is performance evaluated?

The Novartis Performance Management Process is one of the key business processes that help Novartis achieve sustained success of its business in a rapidly changing and increasingly competitive market. The process drives a performance culture by setting high standards for all associates and recognizing and

rewarding their accomplishments. It combines objective setting with Novartis Values and Behaviors and is an ongoing cycle to help associates gain clarity on:

- accountabilities
- expected deliverables
- values and behaviors to demonstrate to achieve deliverables
- specific measures of individual performance and needs for future individual development
- connection to the business strategy/objectives
- rewards aligned with accomplishments

Working together, the associate and his/her manager set goals and objectives at the beginning of the year (or as soon as an employee is hired and onboarded). These are reviewed mid-year to determine if any changes need to be made based on circumstances. At the end of the year, the associate requests input from multi-raters, individuals with whom the associate has worked closely, both peers and managers. The associate enters his/her assessment and the associate's manager and multi-raters input their feedback into an electronic performance management system. A year end discussion takes place and a performance rating is assigned and reviewed by the leadership team.

How do goals and objectives work?

Setting goals and objectives is our way of preparing our associates for success and is incorporated into our annual performance review process and aligned with our corporate Values and Behaviors. This is a two-way process between an associate and his/her manager. We ask that you define the challenges where we want to explore the science, make progress and have impact. Goals and objectives should:

- Enable you to focus on the value you add in achieving the vision
- Highlight the key scientific questions you will help answer
- Where applicable, speak to how you will progress projects as a team member
- Provide an opportunity to include personal growth goals

Having goals and objectives agreed upon early in the year or at the beginning of an associate's employment enables focused and productive collaboration and conversations and will make a difference to our patients.

How big are merit increases, when are they effective?

At NIBR, paying for performance is the guiding principle of our compensation strategy. Our goal is to provide premium actual total pay (base salary, annual incentive and long-term incentive, if applicable) to employees who demonstrate sustained superior performance.

We use a market-based approach to compensation. Base salaries are reviewed annually against the external market to ensure competitiveness. And, annual salary increases awarded by managers are differentiated based on performance and salary position against the market reference point for each job.

How long is the typical hiring process?

While we are committed to completing the hiring process in a timely fashion, there are many variables that affect the length of time it takes to complete this process. There are many qualified individuals in the market and we review all applicants carefully to determine both their technical and cultural fit for open positions, in many cases conducting phone or video prescreening interviews. During the interviewing phase, schedules must be coordinated between both candidates and interviewers. If travel is required, it may take some time to arrange. Depending on the position, the number of interviewers can vary, which adds complexity (and time) to the interview scheduling. There may be more than one round of interviews. Once a decision has been made

to make an offer to a candidate, compensation issues must be addressed and background checks and drug tests performed. Your recruiting representative will be able to give you status updates and/or an estimation of how long the process will take.

What is appropriate interview attire?

For your interview, we recommend proper business attire.

Is it possible to change jobs within NIBR and is that practice encouraged?

We are committed to supporting the needs of a business that may require employees to move around the world, while at the same time giving employees a global perspective, as well as practical international skills. We see mobility as a long term career development opportunity, a key innovation driver and a way for our organization to leverage the skills and experience of high performing associates.

Will I be required to travel?

Whether travel is required will depend on the position. If travel is required, it should be indicated in the job description. If you are unsure, ask your recruiting representative.

Will you contact my current or previous employers?

Contacting a current or previous employer is a routine part of our reference check and background check processes. However, this will not be done without prior permission from you.

Are there rewards and recognition programs for employees?

NIBR is a pay-for-performance company and, as such, offers both short and long term incentives based on performance. In addition, there are other programs designed to recognize and thank NIBR associates for superior performance, whether that might be exemplifying our core Values and Behaviors, going the extra mile on a project or delivering outstanding results. We also have a Service Award Program, as well as a peer recognition program.

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